

CHARTER OF HIRE BETWEEN ICONIC MOTORHOMES AND



RENTAL ASSOCIATION OF NEW ZEALAND

&
 ALSO KNOWN AS A **RENTAL AGREEMENT**

YOUR HIRE COST IS NZ\$ inc GST

THIS COST IS EXCLUDING ANY BOOKED EXTRA'S AND ADDITIONAL INSURANCE UPGRADES

**OUTSTANDING BALANCE DUE ON PICK UP NZ

Our Promise to you our Valued Client

Iconic Motorhomes have supplied a luxury motorhome at the agreed rate, fully maintained and in an immaculate condition. This motorhome has been serviced, Tyres checked, Diesel fuel and LPG is all full and extensive maintenance checks has been undertaken to ensure all facilities on the motorhome are working as it leaves the depot today. Be assured that any issues with the motorhome whilst on hire will be addressed as soon as possible by your customer services representative. Failure of items is beyond our control, but our commitment to you is to address any mechanical issues, whilst on the road in a timely fashion. Repairs will require that you are attended to within the scope of authorized repairers in New Zealand, this may mean that you are delayed or diverted on your travels, if you are this is not our responsibility and no compensation is payable for loss of holiday time or loss of products purchased such as food, campsite bookings or tours. **Weekend & Public Holidays – Garages, Workshops and Breakdown Services are all closed.* You may contact AA for flat battery or your customer service representative at a reasonable hour and inform them of your problem. Please Note, If it is something that cannot be fixed over the phone or is considered due to miss-operation, we will organize assistance on the next working day *Out of Hours Contact Details;* Calls to your customer representative are accepted between hours of 8am and 5pm, for public holidays and after hours contact by TEXT only until 7pm. For mechanical Breakdown AA offer 24 hour breakdown service for the vehicle. AA Charges may apply

Signed on Behalf of Iconic Motorhomes

Outstanding Balance Paid

dated

Details of your Hire		Motorhome Selected:	
Pick Up Date:		Registration	
Pick Up Location:	depot	Capacity	x persons
Drop of Date:		Start Mileage:	kms
Drop of Location:	depot	Duration:	days

late returns incur additional fees (see terms and conditions)

Monday - Friday pick up and drop offs are available between the hours of 8.30am -3pm (excluding Public Holidays)

Weekend (Saturday and Sunday) pick up and drop offs are available between the hours of 8.00am and 11am

Public Holiday Pick up and Drop Offs are available 8.00am-11am

Please Mark Clearly Your Requested Time of Return:

8.00-8.30am	8.30-11am	11am-12.30pm	12.30pm-2.00pm
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I accept these details are correct and the times are acceptable, and that late returns are chargeable as per Iconic Motorhomes - Terms and Conditions

Signed

dated

CONTACT DETAILS AND DRIVERS LICENCES DETAILS

Full Name as displayed on Licence _____
 My Telephone Contact Details in New Zealand _____
 My email whilst in New Zealand is _____
 Main Driver's License Issued by _____
 Driver's License Number _____
 Driver's License Expiry _____
 Drivers DOB _____
 Drivers Current Residential Address _____

Signed

dated

Full Name as displayed on Licence _____
 Main Driver's License Issued by _____
 Driver's License Number _____
 Driver's License Expiry _____
 Drivers DOB _____
 Drivers Current Residential Address _____

Signed

dated

YOU THE CLIENT'S PROMISE TO ICONIC MOTORHOMES

I have been offered 3 insurance options detailed below and have decided to take at the rate marked below with the liability also accepted by myself as deductible from my credit card on return or at the time of damage report being received. Please note, The Kon-Tiki has a minimum charge for insurance equivalent to 14 days hire on upgrades from our standard insurance option, due to the higher value of this product.

Options	Cost	Excess /Liability	Per Incident	Signed
No Worries	NZ \$60.00 per day	NZ \$500.00	YES, I ACCEPT This Option	
Premium	NZ \$45.00 per day	NZ \$2750.00	YES, I ACCEPT This Option	
Standard	inclusive	NZ \$5000.00	YES, I ACCEPT This Option	

Iconic Motorhomes have provided me with a luxury motorhome, I have fully inspected the motorhome and marked pre-existing damages on the sheets provided.

I accept that I will treat this motorhome with care and consideration, it is now my responsibility to drive within the law of New Zealand, on roads and in conditions which are suitable for this motorhome, also to be a responsible camper and for my party & myself to treat this motorhome with the same respect & consideration that I would treat my own personal property.

If I, or someone else damages the motorhome I shall inform my customer service representative ASAP but definitely within 24 hours, I shall also take a photograph of any damages and either text or email those through to the customer service representative in order that they are able to prepare an estimate for repairs before my return, as I accept any damage is now my responsibility and I understand I will be charged. If the accident is serious or involving another vehicle I will take information of the third party and fill out insurance forms provided. I understand that if I haven't informed my customer service representative prior to my return, then Iconic Motorhomes are entitled to deduct up to the full excess on return for each incident at the depot on the final day with no exceptions, each damaged area is treated as one incident and liability is as agreed per incident. In these circumstances any over payment if any will then be refunded to the same after any necessary repairs have been carried out to return the motorhome to pre hire condition.

I will be honest and point out damages that have occurred and any breakages within the motorhome as I have now accepted the liability to the motorhome and also its fixtures and fittings, I shall also return the vehicle at the correct time on the date specified, both clean inside and out, and having already emptied the toilet, the grey water tank and refilled the diesel and filled or swapped LPG gas bottles also, and I accept that this is my responsibility to do so otherwise. I understand charges for these items will be deducted from my credit card, as well as a fee for this work applies to be carried by Iconic Motorhomes at a set fee plus NZ\$50.00 + GST per item admin fees. Repair Works for damages carried out in house is charged at NZ\$85.00 + GST per hour and any outsourced work incurs a 20% handling fee on top of the invoiced amount. Any Fines and Speeding tickets that arrive after my hire ended may also be charged to my card as marked below plus an administration fee of NZ\$50.00 + GST per fine.

MY MASTER CARD OR VISA CREDIT CARD OR DEBIT DETAILS FOR ANY DEDUCTIONS WILL BE

NAME ON CARD _____
CARD NUMBER _____
EXP _____ CCV _____

Signed

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TERMS AND CONDITIONS OF YOUR HIRE

Persons who may drive the Motorhome

The vehicle may be driven during the term of hire only the named hirer and other members of his party who are eligible and have shown their driver's license at collection. The named driver takes full responsibility for this decision. All drivers must be 25 years + and have a minimum of 5 years driving on a FULL license. Drivers of 21 years + are acceptable as responsible drivers if prior arranged with Iconic Motorhomes if they are professional drivers and meet all other criteria.

Collecting and Returning your Motorhome The depot is open for collecting motorhomes on the first day of your hire between 8.30am-4pm Monday to Friday, for all Weekend and Public Holidays our depot is open for collection and return between the hours of 8am-11am. A fee is payable for weekend and Public Holiday pick up and return of NZ\$100.00 per vehicle.

Paperwork and show through on the motorhome features will take an hour minimum on pick up day. You will be given an opportunity to mark-up damages on the motorhome prior to departure on departure sheet.

The depot is open for returning your motorhome on the final day of your hire between the hours of 8.00am-2pm weekdays, for weekends and Public Holiday between 8.00am and 11am only by prior arrangement and fee payment of \$100.00.

When returning the motorhome paperwork and vehicle checks will take around 30 minutes. You must allow for suitcases to be packed and our checks to be carried out by 2pm weekdays and 11am Weekends and Public Holidays. Ensure that you allow enough time to go over the vehicle checks with your customer services assistant, prior to your departure. If your suitcases have been left at the depot, packing will need to be completed prior to cut-off time for vehicle return and allow time for our vehicle inspection.

Late Returns are charged an additional fee of NZ\$50.00 per 30 minutes.

All returns not completed by 4pm will be charged for an additional day's hire without exception.

Overnight stays at either depot can be organized for early flight departures.

The motorhome will need to be back at the depot for 4.00pm on the day prior to departure to be checked over by your customer services representative. The motorhome will not be able to leave the depot after the checks.

Potential additional Payments at the end of your hire: Cleaning Fees, if the motorhome is returned dirty inside with pots not washed and tidy, oven, pans and generally unkempt, and any stained seat cushions, stained bedding or a general feel of disregard for our property then you will be charged an estimated hourly rate of \$50.00 per hour + \$50.00 Admin Fee. ALL motorhomes are NON-SMOKING – Fee charged for non-compliance \$500.00 + \$50.00 per hour cleaning fee + \$50.00 Admin Fee. Diesel Tank not filled - Cost of Diesel to Top Up + \$50.00 Admin fee LPG Gas Bottles not filled or replaced - Cost of LPG Refill Bottle + \$50.00 Admin Fee Toilet Cassette not empty and cleaned - Emptying the Toilet Cassette \$100.00 + \$50.00 Admin fee Grey Water Tanks not emptied - Emptying of Grey Water \$30.00 + \$50.00 Admin fee Late Returns are Chargeable as detailed above. Parking Fines/ Speeding Tickets, fines and any invoices issued to your vehicle during your hire incur an administration fee of \$50.00 per item + fees plus costs involved as described on your charter of hire.

Animals are not permitted in our motorhomes and a \$500.00 FINE is payable + \$50.00 Admin fee.

Excess charges for damages to the motorhome as per your selected policy. These include windscreen damages, and damages which may not necessarily be your fault, but you are liable for the excess of your policy in all cases.

Insurance damage excess is payable per incident not per hire.

Any damages to the exterior including the windows and certain interior items (except reasonable wear and tear on interior only) incurred during your hire is payable by you the client as per the insurance excess accepted in the charter of hire.

Iconic Motorhomes charge for repairs only and do not deduct the total excess if the repair cost is lower.

If the motorhome is damaged during your hire please supply images and details so that an estimated cost of the damage can be ascertained prior to return, this will be deducted from your credit card prior to departure from our depot, as agreed in the Charter of hire.

Signed

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CHARTER OF HIRE CONTINUED

TERMS AND CONDITIONS OF YOUR HIRE, CONTINUED

Road Traffic Accident whilst Travelling.

Should the hirer be in an incident which involves the motorhome not being able to proceed then no further vehicle will be provided and no compensation for loss of holiday or hire fee will be given in all incidents which happen whilst you are at fault or suspected of being at fault (No witness statement provided).
 Should the hirer be involved in an incident involving the police, subject to the incident the vehicle may be asked to return immediately with no compensation for loss of holiday or hire fee. All Laws in New Zealand must be adhered to with regards to SAFE DRIVING and SPEED, CAMPING AND RESPECTING THE COUNTRYSIDE. If Iconic motorhomes become aware of non-abidance of these laws or by-laws, if caught using mobile phone whilst driving, excessive speeding, bad driving such as crossing the centre line, driving on the wrong side of the road, and any non-adherence to parking and camping codes by you or your party, you can be asked to return the motorhome immediately with loss of holiday and no refund. Accidents will void your insurance if involving drink driving or driving on the wrong side of the road.
 PLUS The hirer shall ensure that: Extreme care is taken whilst driving, take care when manoeuvring the vehicle as the driver is liable for all incidents, of driving without due care and attention, wilful or reckless driving, wilful conduct and/or behaviour

Use of the Motorhome The hirer shall not:

- Use or allow the vehicle to be used for the transport of passengers for hire or reward.
- Sublet or hire the vehicle to any other person.
- Allow the vehicle to be used to tow or push anything.
- Carry more passengers than may be accommodated by the seat belt restraints and allow overnight stays to persons who are not registered as clients of ICONIC MOTORHOMES on their booking confirmation.
- Operate the vehicle or allow it to be operated in any race, speed test, rally or contest.
- Operate the vehicle, whilst under the influence of alcohol, drugs, or medications that can affect your driving abilities, or when suffering the effects of jet lag.
- Operate the vehicle or allow it to be operated for the transport of more passengers or goods than the maximum specified in the certificate of loading.

Maintaining the Vehicle on Hire

You will ensure that the water in the vehicle’s radiator are maintained at the proper level.
 The oil in the vehicle is maintained at the proper level and that the correct oil is used. Please do not OVERFILL – ask your team member for advice on oil levels.
 The tyres are maintained at their proper pressure and checked over regularly for signs of damage the vehicle is locked and secure always when it is not in use.
 No part of the engine, transmission, braking or suspension systems is interfered with. Should a warning light be illuminated, or the hirer believes the vehicle requires mechanical attention; he/she stops driving and advises ICONIC MOTORHOMES. Continuing using the vehicle when lights are illuminated will damage the motorhome and you will be required to pay for these damages.
 The hirer shall be liable for any charges involving impoundments, engine repairs due to incorrect fuel, towage or storage if found to be the guilty party in a road traffic incident or use of wrong fuel, or when driving on un-sealed roads.

Driving in New Zealand.

We strongly advise that clients drive only on sealed roads maintained by the local council. Leaving these main roads means the vehicle is NOT covered by your insurance policy and you are travelling at your own risk. If breakdowns occur you may not be able to get a garage to reach you.
 This motorhome is not allowed to travel on any Ski access roads, Skippers Canyon Road, Ball Hut Road, and Ninety Mile Beach. Winter driving in the South Island is not advisable in the dark on mountain roads when there is a chance of Black Ice.

Amendments to this hire are strictly subject to availability, no refunds will be given for shortening or amending your hire from this booking, no refunds of fees already charged will be given. Admin Fees are also payable of NZ\$50.00 for each amendment, plus hire charges of additional days for any extensions agreed too and any associated costs for extras and insurance.

Cancellation Policy If no-show, late arrival or early return, no refunds or partial refunds will be available as per our Terms and Conditions.

Please note , Travel and Personal Insurance is not included in our hire insurance.

I AGREE TO ACCEPT RESPONSIBILITY AS THE HIRER AND WILL ABIDE BY THIS CHARTER AND TERMS AND CONDITIONS

I understand that if I allow any other person to drive that they Must Have a Clean Full License with a minimum issue date of 5 years prior to driving, and be 25 years or older, and I the hirer am responsible for that decision.

I have read and understood the Terms and Conditions

I accept the liability on the insurance option chosen and accept deduction from my credit card provided if damages occur to the motorhome after leaving the depot today.

I understand that any 3rd Party Damage claims are organized directly with the 3rd Party / Driver and are not dealt with by Iconic Motorhomes when selecting Standard and Premium Insurance Policies

Name:	Name:
Signed: *	Signed: *
Dated:	Dated:

Should you need us Our contact details via email: info@iconicmotorhomes.com

Christchurch out of Hours Text: +64(0) 21 129 4174 Auckland Out of Hours Text: +64(0) 27 255 6147

we use what's app on both of these phones if preferred