

Iconic Motorhomes New Zealand - Terms and Conditions of Hire

Persons who may drive the Motorhome

The vehicle may be driven during the term of hire only the named hirer and other members of his party who are eligible and have shown their driver's license at collection. The named driver allows drivers takes full responsibility. All drivers must be 25 years + and have a minimum of 5 years driving on a FULL license. Drivers of 21 years + are acceptable as responsible drivers if prior arranged with Iconic Motorhomes if they are professional drivers and meet all other criteria.

Collecting and Returning your Motorhome The depot is open for collecting motorhomes on the first day of your hire between 8.30am-4pm Monday to Friday, for all Weekend and Public Holidays our depot is open for collection and return between the hours of 8am-11am. A fee is payable for weekend and Public Holiday pick up and return of NZ\$100.00 per vehicle.

Paperwork and show through on the motorhome features will take an hour minimum on pick up day. You will be given an opportunity to mark-up damages on the motorhome prior to departure on departure sheet.

The depot is open for returning your motorhome on the final day of your hire between the hours of 8.00am-2pm weekdays, for weekends and Public Holiday between 8.00am and 11am only by prior arrangement and fee payment of \$100.00.

When returning the motorhome paperwork and vehicle checks will take around 30 minutes. You must allow for suitcases to be packed and our checks to be carried out by 2pm weekdays and 11am Weekends and Public Holidays. Ensure that you allow enough time to go over the vehicle checks with your customer services assistant, prior to your departure. If your suitcases have been left at the depot, packing will need to be completed prior to cut-off time for vehicle return and allow time for our vehicle inspection.

Late Returns are charged an additional fee of NZ\$50.00 per 30 minutes.

All returns not completed by 4pm will be charged for an additional day's hire without exception.

Overnight stays at either depot can be organized for early flight departures.

The motorhome will need to be back at the depot for 4.00pm on the day prior to departure to be checked over by your customer services representative. The motorhome will not be able to leave the depot after the checks.

POTENTIAL ADDITIONAL PAYMENTS BY HIRER:

Cleaning Fees, if the motorhome is returned dirty inside with pots not washed and tidy, oven, pans and generally unkempt, and any stained seat cushions, stained bedding or a general feel of disregard for our property then you will be charged an estimated hourly rate of \$50.00 per hour + \$50.00 Admin Fee

All motorhomes are NON-SMOKING – Fee charged for non-compliance \$500.00 + \$50.00 per hour cleaning fee + \$50.00 Admin Fee

Diesel Tank not filled - Cost of Diesel to Top Up + \$50.00 Admin fee

LPG Gas Bottles not filled or replaced - Cost of LPG Refill Bottle + \$50.00 Admin Fee

Toilet Cassette not empty and cleaned - Emptying the Toilet Cassette \$100.00 + \$50.00 Admin fee

Grey Water Tanks not emptied - Emptying of Grey Water \$30.00 + \$50.00 Admin fee

Late Returns are Chargeable as detailed above.

Parking Fines/ Speeding Tickets, fines and any invoices issued to your vehicle during your hire incur an administration fee of \$50.00 per item + fees plus costs involved as described on your charter of hire.

Animals are not permitted in our motorhomes and a \$500.00 FINE is payable+ \$50.00 Admin fee.

Excess charges for damages to the motorhome as per your selected policy. These include windscreen damages, and damages which may necessarily be your fault, but you are liable for the excess of your policy in all cases.

Insurance damage excess is payable per incident not per hire.

Any damages to the exterior including the windows and certain interior items (except reasonable wear and tear on interior only) incurred during your hire is payable by you the client as per the insurance excess accepted in the charter of hire.

Iconic Motorhomes charge for repairs only and do not deduct the total excess if the repair cost is lower.

If the motorhome is damaged during your hire please supply images and details so that an estimated cost of the damage can be ascertained prior to return, this will be deducted from your credit card prior to departure from our depot, as agreed in the Charter of hire.

Road Traffic Accident whilst Travelling.

Should the hirer be in an incident which involves the motorhome not being able to proceed then no further vehicle will be provided and no compensation for loss of holiday or hire fee will be given in all incidents which happen whilst you are at fault or suspected of being at fault (No witness statement provided).

Should the hirer be involved in an incident involving the police, subject to the incident the vehicle may be asked to return immediately with no compensation for loss of holiday or hire fee. All Laws in New Zealand must be adhered to with regards to SAFE DRIVING and SPEED, CAMPING AND RESPECTING THE COUNTRYSIDE. If Iconic motorhomes become aware of non-abidance of these laws or by-laws, if caught using mobile phone whilst driving, excessive

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speeding, bad driving such as crossing the centre line, driving on the wrong side of the road, and any non-adherence to parking and camping codes by you or your party, you can be asked to return the motorhome immediately with loss of holiday and no refund. Accidents will void your insurance if involving drink driving or driving on the wrong side of the road.

PLUS The hirer shall ensure that: Extreme care is taken whilst driving, take care when manoeuvring the vehicle as the driver is liable for all incidents, of driving without due care and attention, wilful or reckless driving, wilful conduct and/or behaviour

Use of the Motorhome The hirer shall not:

Use or allow the vehicle to be used for the transport of passengers for hire or reward.

Sublet or hire the vehicle to any other person.

Allow the vehicle to be used to tow or push anything.

Carry more passengers than may be accommodated by the seat belt restraints and allow overnight stays to persons who are not registered as clients of ICONIC MOTORHOMES on their booking confirmation.

Operate the vehicle or allow it to be operated in any race, speed test, rally or contest.

Operate the vehicle, whilst under the influence of alcohol, drugs, or medications that can affect your driving abilities, or when suffering the effects of jet lag.

Operate the vehicle or allow it to be operated for the transport of more passengers or goods than the maximum specified in the certificate of loading.

Maintaining the Vehicle on Hire

You will ensure that the water in the vehicle's radiator are maintained at the proper level.

The oil in the vehicle is maintained at the proper level and that the correct oil is used. Please do not OVERFILL – ask your team member for advice on oil levels.

The tyres are maintained at their proper pressure and checked over regularly for signs of damage the vehicle is locked and secure always when it is not in use.

No part of the engine, transmission, braking or suspension systems is interfered with. Should a warning light be illuminated, or the hirer believes the vehicle requires mechanical attention; he/she stops driving and advises ICONIC MOTORHOMES. Continuing using the vehicle when lights are illuminated will damage the motorhome and you will be required to pay for these damages.

The hirer shall be liable for any charges involving impoundments, engine repairs due to incorrect fuel, towage or storage if found to be the guilty party in a road traffic incident or use of wrong fuel, or when driving on un-sealed roads.

Driving in New Zealand.

We strongly advise that clients drive only on sealed roads maintained by the local council. Leaving these main roads means the vehicle is NOT covered by your insurance policy and you are travelling at your own risk. If breakdowns occur you may not be able to get a garage to reach you.

This motorhome is not allowed to travel on any Ski access roads, Skippers Canyon Road, Ball Hut Road, and Ninety Mile Beach. Winter driving in the South Island is not advisable in the dark on mountain roads when there is a chance of Black Ice.

Booking Amendments Prior to or During the hire.

All booking amendments will incur a \$50.00 admin fee and are strictly subject to availability.

No refunds will be given on changes of dates; no refunds will be given on fees already paid if extending a hire.

Your inability to collect or return the motorhome within your Booking Confirmations quoted times is not our responsibility if flight times are changed or roads closed for instance, and any loss of hire dates or late fees you incur are strictly at your own expense.

Cancellation Policy

If cancelled up to 60 days prior to pick-up: loss of deposit or 20% of hire cost whichever is greater

If cancelled from 59 to 45 days prior to pick-up: 75% of hire or loss of deposit, whichever is greater.

If cancelled from 44 days or less prior to pick-up: 100% of hire

If no-show, late arrival or early return, no refund will be available

Travel and Personal Insurance Iconic motorhomes recommend Personal & Travel Insurance should be taken immediately you book your holiday to cover loss of holiday days, personal items, delay, baggage and medical cover, any excess payments on insurance policy selected.

No refunds will be given on payments made to Iconic Motorhomes and No changes of dates are given once a booking has been confirmed.