



ALSO KNOWN AS A RENTAL AGREEMENT

**YOUR HIRE COST IS NZ\$** **FOR** **DAYS HIRE**  
 EXCLUDING EXTRA'S AND INSURANCE COST

**Our Promise to you our Valued Client**

Iconic Motorhomes have supplied a luxury motorhome at the agreed rate, fully maintained and in immaculate condition. It has been serviced, Tyres checked, Diesel fuel and LPG is all full and extensive maintenance checks has been undertaken to ensure all facilities on the motorhome are working as it leaves the depot today. Be assured that any issues with the motorhome whilst on hire will be addressed as soon as possible by your customer services representative.

Failure of items is beyond our control, but our commitment to you is to address any mechanical issues, whilst on the road in a timely fashion. Repairs will require that you are attended to within the scope of authorized repairers in New Zealand, this may mean that you are delayed or diverted on your travels, if you are this is not our responsibility.

\*Weekend & Public Holidays – Garages, Workshops and Breakdown Services are all closed. You may contact AA for flat battery or your customer service representative at a reasonable hour and inform them of your problem. If it is something that cannot be fixed on the phone due to miss-operation, they will organize assistance on the next working day.

Signed on Behalf of Iconic Motorhomes.....dated.....

**Your Promise to Iconic Motorhomes**

I have been offered 3 insurance options and have decided to take at the rate marked below with the liability also accepted by myself as deductible from my credit card on return or at the time of damage report being received.

Insurance Type	Excess /Liability	Per Incident	Signed
No Worries NZ \$60.00 per day	NZ \$500.00	YES, I ACCEPT This Option	
Premium NZ \$45.00 per day	NZ \$2750.00	YES, I ACCEPT This Option	
Standard (Inc)	NZ \$5000.00	YES, I ACCEPT This Option	

Iconic Motorhomes have provided me with a luxury motorhome, I have fully inspected the motorhome and marked pre-existing damages on the sheets provided.

I accept that I will treat this motorhome with care and consideration, it is now my responsibility to drive within the law of New Zealand, on roads and in conditions which are suitable for this motorhome, be a responsible camper and for my party & myself to treat this motorhome with the same respect & consideration that I would treat my own personal property.

If I or someone else damages the motorhome I shall inform my customer service representative **within 24 hours**, I shall also take a photograph of any damages and either text or email those through to the customer service



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representative in order that they are able to prepare an estimate for repairs before my return, as I accept any damage is now my responsibility and I understand I will be charged. I understand that if I haven't informed my customer service representative prior to my return, then Iconic Motorhomes are entitled to deduct up to the full excess on return to the depot on the final day with no exceptions, each damaged area is treated as one incident and liability is as agreed per incident. In these circumstances any over payment if any will then be refunded to the same after any necessary repairs have been carried out to return the motorhome to pre hire condition.

I will be honest and point out damages that have occurred and any breakages within the motorhome as I have now accepted the liability to the motorhome and also its fixtures and fittings, I shall also return the vehicle at the correct time on the date specified, both clean inside and out, and having already emptied the toilet, the grey water tank and refilled the diesel and filled or swapped LPG gas bottles also, and I accept that this is my responsibility to do so otherwise I understand charges for these items will be deducted from my credit card, as well as a fee for this work applies to be carried out at NZ\$50.00 + GST per item plus costs incurred. Work carried out in house is charged at NZ\$85.00 + GST per hour and outsourced work incurs a 20% handling fee. Any Fines and Speeding tickets that arrive after my hire ended may also be charged to my card as marked below plus an administration fee of NZ\$50.00 + GST per fine.

My Credit Card details for any deductions will be

Name	Number	Expiry	CCV
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Please read and understand our Terms and Conditions below, which also available to view on our website

Persons who may drive the Motorhome The vehicle may be driven during the term of hire only the named hirer and other members of his party who are eligible and have shown their driver's license at collection. The named driver allows drivers takes full responsibility. All drivers must be 25 years + and have a minimum of 5 years driving on a FULL license. Drivers of 21 years + are acceptable as responsible drivers if prior arranged with Iconic Motorhomes if they are professional drivers and meet all other criteria. Collecting and Returning your Motorhome The depot is open for collecting motorhomes on the first day of your hire between 9am-4pm. Paperwork and show through on the motorhome features will take an hour minimum. The depot is open for returning your motorhome on the final day of your hire between the hours of 8.30am-2pm, weekends 8.30-11am only by prior arrangement and fee of \$100.00 On returning the motorhome paperwork will take 30 minutes. Ensure that you allow sufficient time to go over the vehicle checks with your customer services assistant. If suitcases have been left at the depot, packing will need to be completed prior to cut-off time for vehicle return and allow time for our vehicle inspection. Late returns will be charged at \$100.00.

Overnight stays at either depot can be organized for early flight departures on the final day. The motorhome will need to be back at the depot for 4.30pm on the day prior to departure to be checked over by your customer services representative. Out of hours pick up and drop offs are available at an additional fee and strictly subject to availability and prior arrangement.

Early returns are non-refundable. Late collections are non-refundable. Payments by Hirer Cleaning Fees / Filling of Diesel / Filling of LPG/ Emptying Toilet Cassette/ Emptying of Grey Water/ Parking Fines/ Speeding Tickets/ Smoke removal all incur an administration fee of \$50.00 per item + fees & costs involved as described on your charter of hire. Smoking is not permitted in our vehicles and a \$500.00 fee is payable. Animals are not permitted in our motorhomes and a \$500.00 fee is payable. Any damages to the exterior and interior incurred during your hire are payable by you the client as per the insurance excess accepted in the charter of hire. Insurance damage excess is payable per incident not per hire. Iconic Motorhomes charge for repairs only and do not deduct the total excess if the repair cost is lower. If the motorhome is returned damaged then an estimated cost of the damage will be deducted from your credit card prior to departure from our depot, as agreed in the Charter of hire. Road Traffic Accident whilst Travelling Should the hirer be in an incident which involves the motorhome not being able to proceed then no further vehicle will be provided and no compensation for loss of holiday or hire fee will be given. Should the hirer be involved in an incident involving the police, subject to the incident the vehicle may be asked to return with no compensation for loss of holiday or hire fee. Laws in New Zealand Laws must be adhered to with regards to driving, camping and respecting the countryside. If Iconic motorhomes become aware of non-abidance of these laws and camping codes by you or your party, you can be asked to return the motorhome immediately with loss of holiday and no refund. Use of the Motorhome The hirer shall not: (a) Use or allow the vehicle to be used for the transport of passengers for hire or reward. (b) Sublet or hire the vehicle to any other person. (c) Allow the vehicle to be used to tow or push anything. (d) Carry more passengers than may be accommodated by the seat belt restraints, and allow overnight stays to persons who are not registered as clients of ICONIC MOTORHOMES on their booking confirmation. (e) Operate the vehicle or allow it to be operated in any race, speed test, rally or contest. (f) Operate the vehicle, whilst under the influence of alcohol, drugs, or medications that can affect your driving abilities, or when suffering the effects of jet lag. (g) Operate the vehicle or allow it to be operated for the transport of more passengers or goods than the maximum specified in the certificate of loading. The hirer shall ensure that: Extreme care is taken whilst driving, parking and



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maneuvering the vehicle as the driver is liable for all incidents, of driving without due care and attention, willful or reckless driving, willful conduct and/or behavior; (b) The water in the vehicle's radiator are maintained at the proper level. (c) The oil in the vehicle is maintained at the proper level and that the correct oil is used. (d) The tyres are maintained at their proper pressure. (e) The vehicle is locked and secure always when it is not in use. (g) No part of the engine, transmission, braking or suspension systems are interfered with. (h) Should a warning light be illuminated or the hirer believes the vehicle requires mechanical attention; he/she stops driving and advises ICONIC MOTORHOMES. (i) The hirer shall be liable for any charges involving impoundments, engine repairs due to incorrect fuel, towage or storage if found to be the guilty party in a road traffic incident or use of wrong fuel.

Driving in New Zealand. We strongly advise that clients drive only on sealed roads maintained by the local council. Leaving these main roads means the vehicle is not covered by your insurance policy and you are travelling at your own risk. This includes travelling on all Ski access roads, Skippers Canyon Road, Ball Hut Road, and Ninety Mile Beach.

Cancellation Policy If cancelled up to 60 days prior to pick-up: loss of deposit /20% of hire cost If cancelled from 59 to 45 days prior to pick-up: 75% of hire If cancelled from 44 days or less prior to pick-up: 100% of hire If no-show or early return, no refund will be available

Personal Insurance Iconic motorhomes recommend Personal Travel Insurance should be taken immediately you book your holiday to cover loss of holiday days, personal items, delay, baggage and medical cover.

No refunds will be given on payments made to Iconic Motorhomes and No changes of dates are given once a booking has been confirmed.

**Details of Your Hire:**

Date of Collection..... from.....  
 Date of Return ..... Returning to.....  
 Time of Return 8.30 - 11am 11am-12.30pm 12.30pm to 2pm

\*\*weekdays 8.30am-2pm & \*\*weekends 8.30-11am

(a \$100 fee applies to hires not returning on time)

My Contact Details in New Zealand.....

My email whilst in New Zealand is .....

Motorhome Reg: ..... Main Driver's License Issued by.....

Start Mileage..... Driver's License Number.....

Driver's License Expiry.....

Drivers DOB.....

Drivers Current Residential Address:.....

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**I accept Responsibility as the Hirer and will abide by this Charter**

- I understand that if I allow any other person to drive that they Must Have a Full License for a minimum of 5 years, and be 25 years or older, and I am responsible for that decision.
- I have read and understood the Terms and Conditions
- I accept the liability on the insurance option chosen and accept deduction from my credit card provided if damages occur to the motorhome after leaving the depot today.

Signed \_\_\_\_\_ Signed: \_\_\_\_\_

Dated \_\_\_\_\_ Dated: \_\_\_\_\_

Main Driver \_\_\_\_\_ Name: \_\_\_\_\_